

# GLOBAL PUBLIC CONFIDENCE STUDY 2023

## Our healthcare system

Part of the IRIS Network



@behaviourandattitudes



Behaviour & Attitudes



@banda\_ie

# Introduction

Behaviour & Attitudes (B&A) is part of the IRIS Global Network of Research Institutes.

The 2023 **IRIS Global Public Confidence Study** provides a multi-country view of public sentiment across the most important issues of the day. The project aimed to understand:

1. Public assessments of the economy and personal finances
2. Levels of confidence and concern about climate change
3. Perspectives on the state of healthcare systems

**This report presents the healthcare results.**

Nearly **19,000 people were surveyed across 27 countries** (18,688).

Fieldwork was completed during February, March, and April 2023 (with one additional country added in June).

A nationally representative sample of 500 to 1,000 adults was interviewed in each country, with 1,000 interviewed in Ireland.

Data was collected online in 25 countries, by telephone (CATI) in Turkey and in-person (TAPI) in Bulgaria.

# Participating Countries

To learn more about IRIS and its member companies: <https://www.irisnetwork.org/network>

Australia			France			Japan			South Korea		
Austria			Finland			Lithuania			Spain		
Brazil			Greece			Mexico			Switzerland		
Bulgaria			India			Netherlands			Turkey		
Canada			Indonesia			Panama			UK		
Colombia			Ireland			Poland			USA		
Germany			Italy			Romania					



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# 1. Executive Summary



Delve Deeper

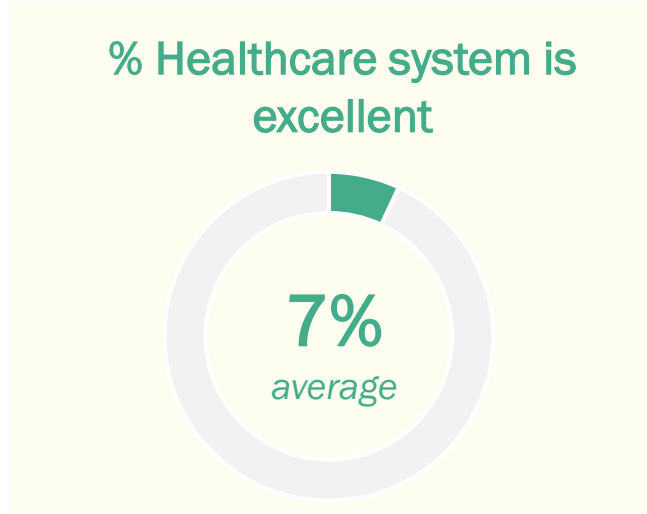
# Executive Summary -Irish Attitudes towards the healthcare system

- Overall, Irish people have a deeply jaundiced view of our healthcare system. Just two percent believe that our system is “*excellent*”, significantly below the global average of seven percent. We are joint second-lowest in this appraisal in the context of the 27 countries surveyed, with Greece and Bulgaria bring up the rear (1%). Just one in five (20%) believe that our healthcare system is *basically good* – again, significantly below both the global average and among the northern European block of nations.
- One in four (26%) believe that regardless of previous investment, the system is actually deteriorating. That said, there is a general consensus globally that this is also the case; it is not necessarily an Irish phenomenon.
- More worryingly however, is that over half (53%) believe that our health care system is in a *state of crisis*; far ahead of the global average of 25%. On this metric, we are the laggards globally, and are the only country to register a majority agreement on this sentiment. It would seem that regardless of investment pumped into the system on an annual basis, the public are not seeing any dividends. As the budget approaches, with warnings of a substantial deficit again in the healthcare budget, there is a sense of consternation that things are not getting any better.
- This is reflected in just over one in four (27%) feel that the reason for our dissatisfaction is due to a lack of funding; below the global average (36%). The public are more likely to agree that the issue in Ireland is more so the *allocation and management* of resources as opposed to an investment shortfall - nearly three in four (73%) of the population believing that inefficient management of the system is the primary reason for our travails.
- Following on from this, approval ratings for the Government’s handling of healthcare are at the lower end of the spectrum globally (fourth lowest). Less than one in four (23%) somewhat/strongly approve of our strategies, versus 77% who are dissatisfied.
- As a result, it is unsurprising that we lack confidence that our healthcare services are of a world standard – just over one in five (22%) express faith that our services are among the best in the world – 43% of us are *not at all confident* of this proposition.
- Finally, when asked how we care for the health of those most vulnerable in society, we are again at the lower end of the spectrum – just three in ten (29%) voice confidence that we are doing a good job, significantly below the global average.

# 2. Confidence in Healthcare systems

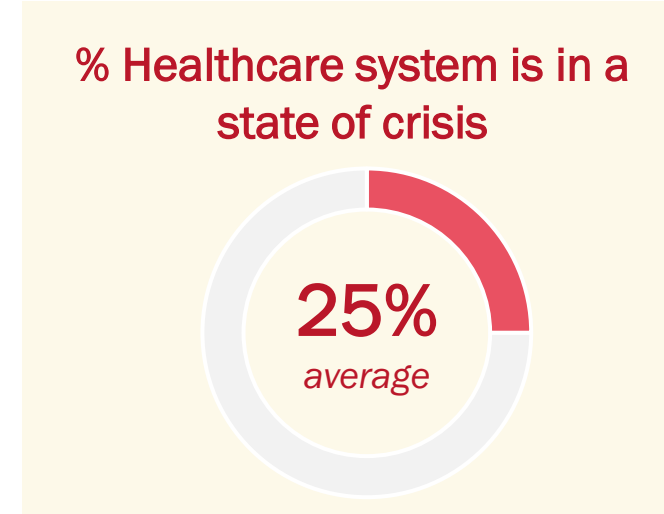


# Attitudes towards the healthcare system



<i>Highest in...</i>	
South Korea	24%
Japan	20%
Spain	15%
UK	12%
Germany	11%
USA	11%
Australia	10%
India	10%
Netherlands	10%
<b>Ireland</b>	<b>2%</b>

35%		32%	
<i>% Healthcare system is basically good</i>		<i>% Healthcare system is deteriorating</i>	
South Korea	68%	Bulgaria	43%
Japan	59%	France	41%
Indonesia	55%	Poland	41%
India	55%	Canada	41%
Spain	52%	Panama	40%
Germany	51%	Lithuania	40%
Switzerland	48%	Mexico	40%
Netherlands	45%	Brazil	39%
Austria	43%	Italy	39%
<b>Ireland</b>	<b>20%</b>	Netherlands	35%
		<b>Ireland</b>	<b>26%</b>



<i>Highest in....</i>	
<b>Ireland</b>	<b>53%</b>
Greece	48%
Panama	46%
Romania	43%
Bulgaria	40%
Poland	38%

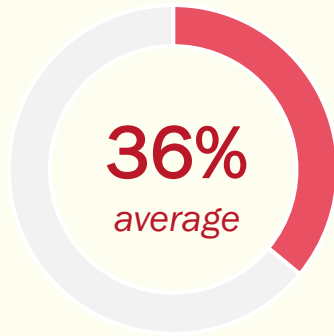


Q. Which ONE of the following is closer to your point of view?



# What is responsible for problems in the healthcare system?

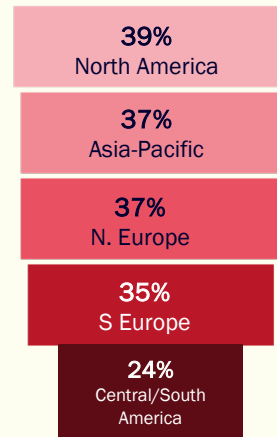
**% Not enough funding for the system**



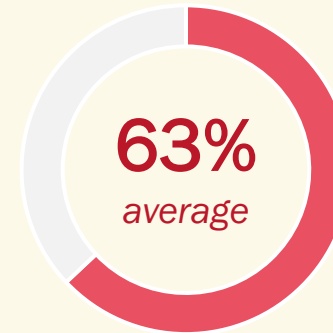
*Highest in...*

Spain	65%
UK	63%
Australia	59%
France	51%
Germany	49%
Netherlands	45%
Canada	43%
Greece	41%
<b>Ireland</b>	<b>27%</b>

*Average in...*



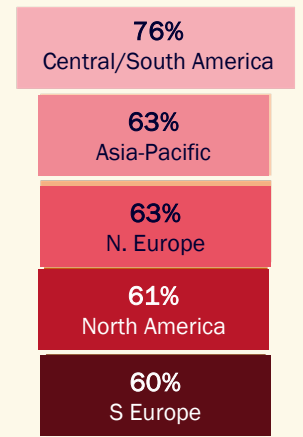
**% Inefficient management of the system**



*Highest in...*

Panama	80%
Indonesia	75%
Columbia	75%
Lithuania	74%
Brazil	73%
<b>Ireland</b>	<b>73%</b>
Switzerland	71%
Bulgaria	71%
Romania	70%

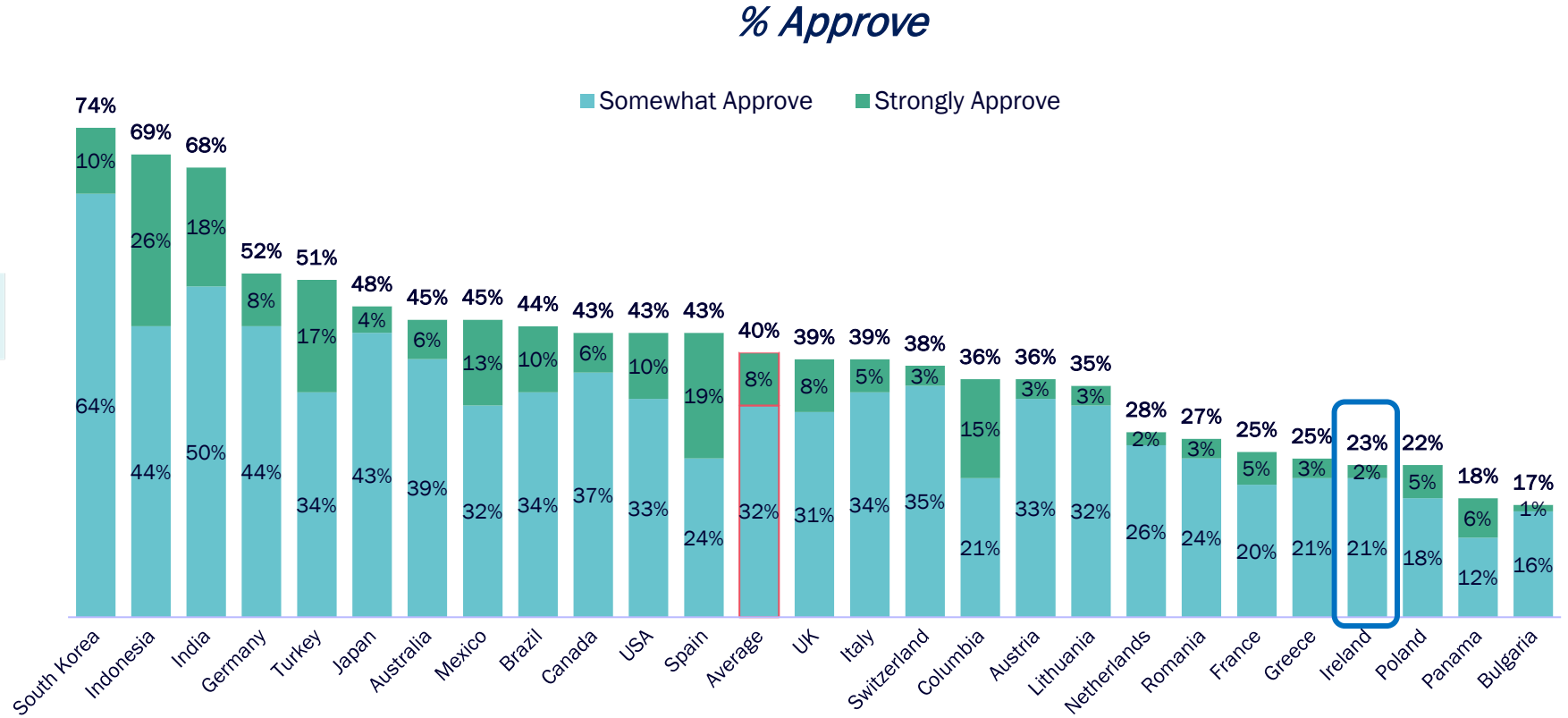
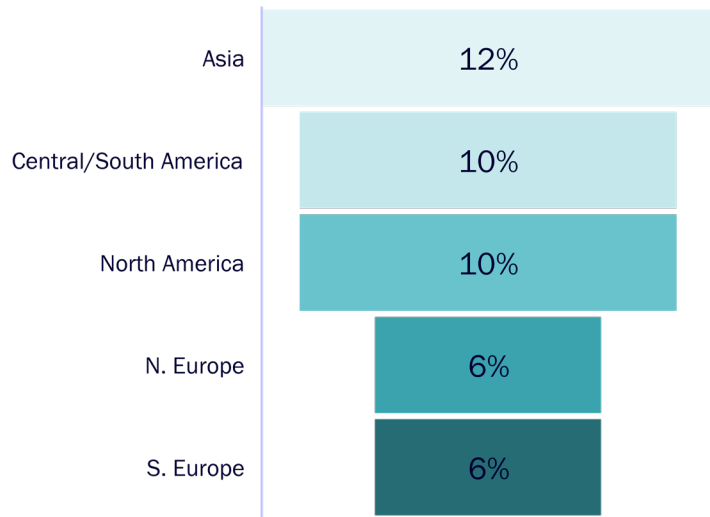
*Average in...*



# Do we approve of the government's handling of healthcare?

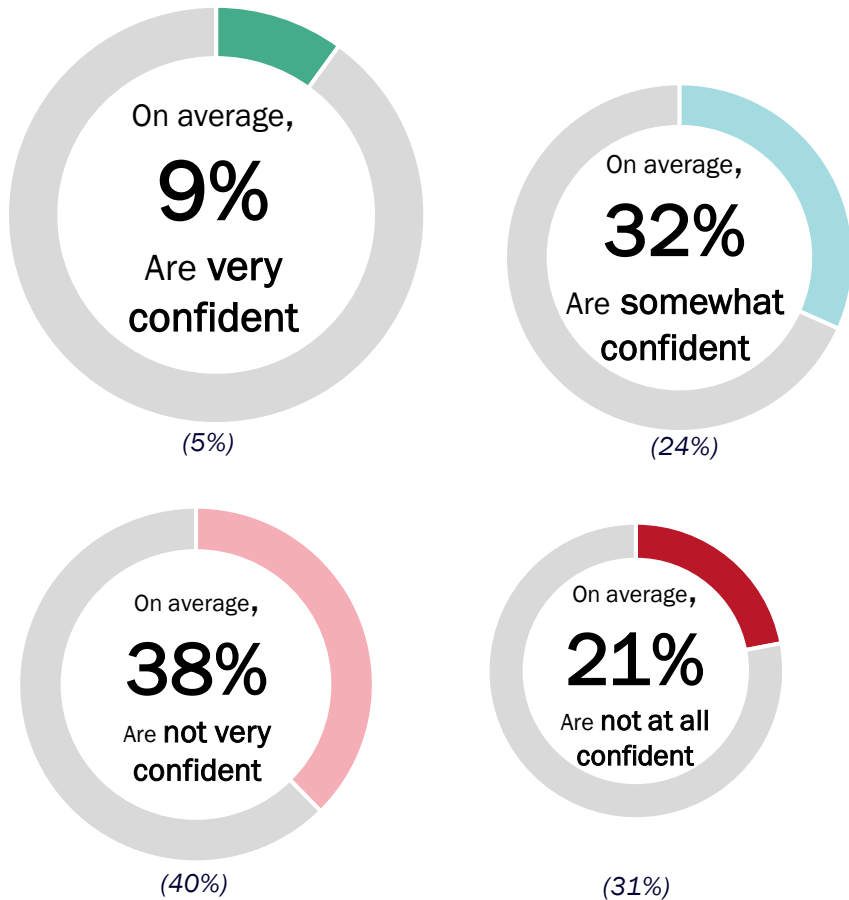
Base: n500- n1000 per country

## Strongly Approve



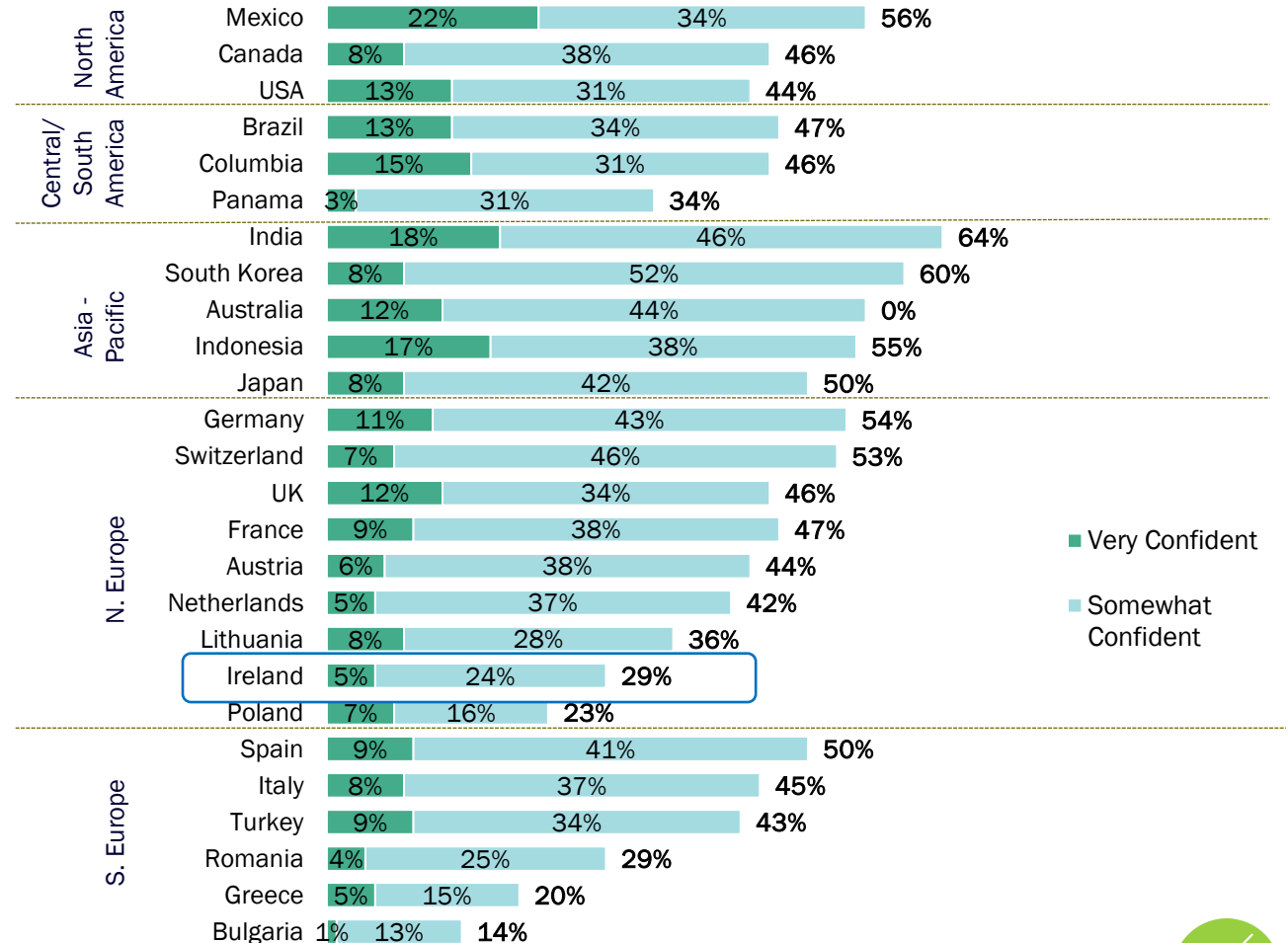
Irish Disapproval.....	
Somewhat disapprove	31%
Strongly disapprove	45%

# Caring for the more vulnerable in society



( ) Irish results

## % Confident

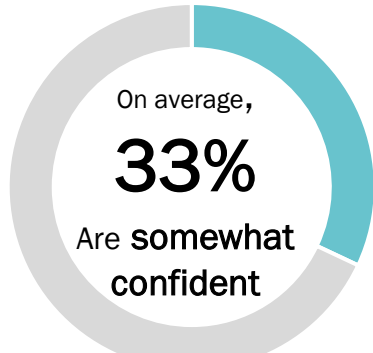


■ Very Confident  
■ Somewhat Confident

# Confidence in our healthcare service on the global stage – Are we among the best in the world?



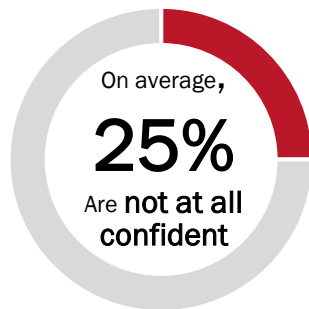
(3%)



(19%)



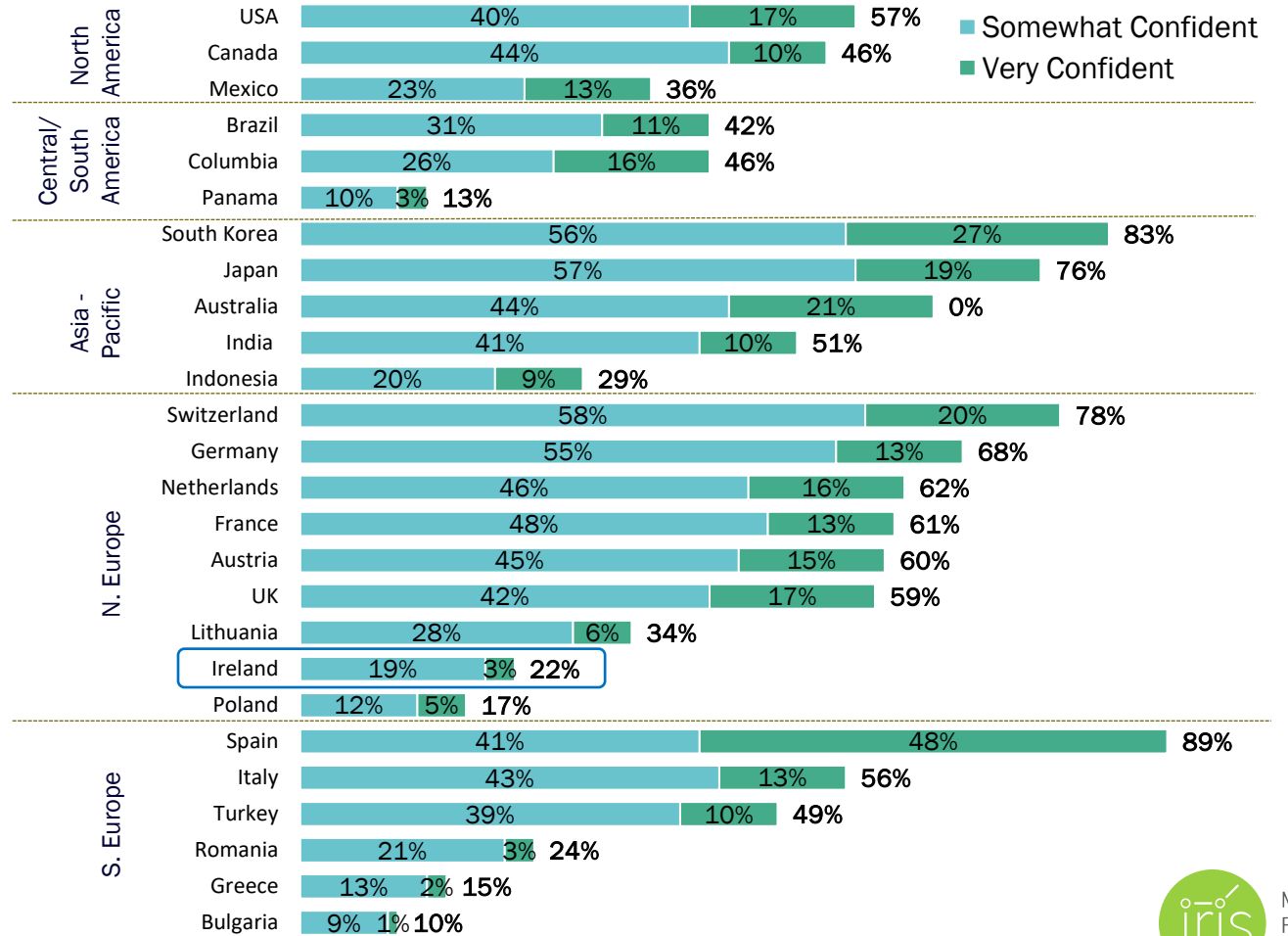
(35%)



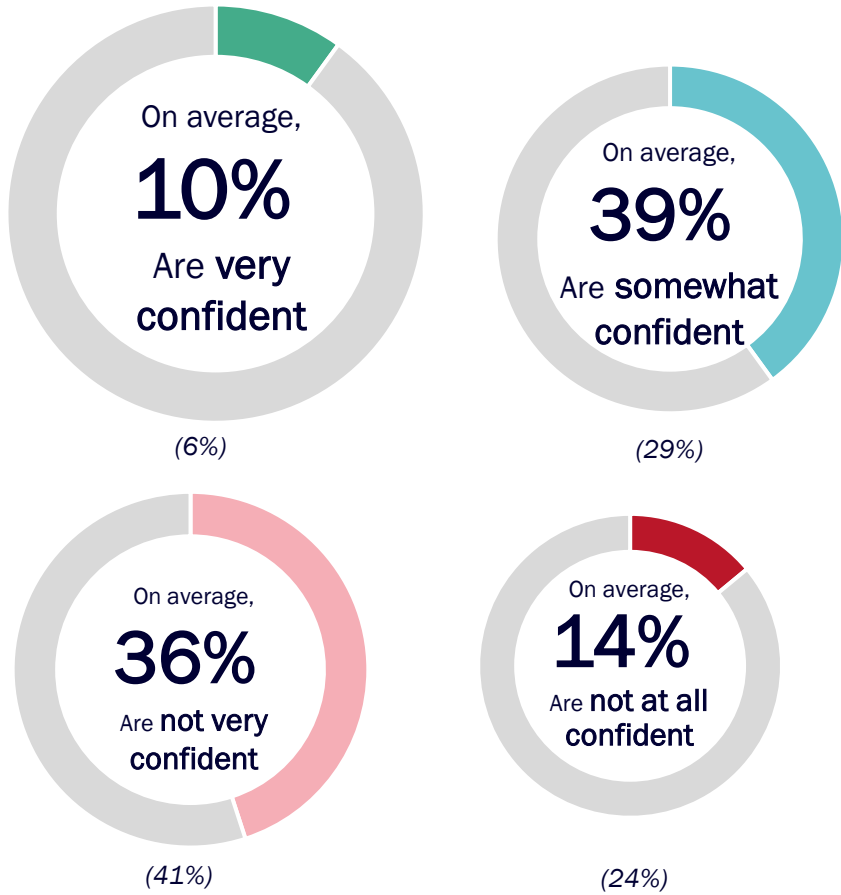
(43%)

( ) Irish results

*% Confident*

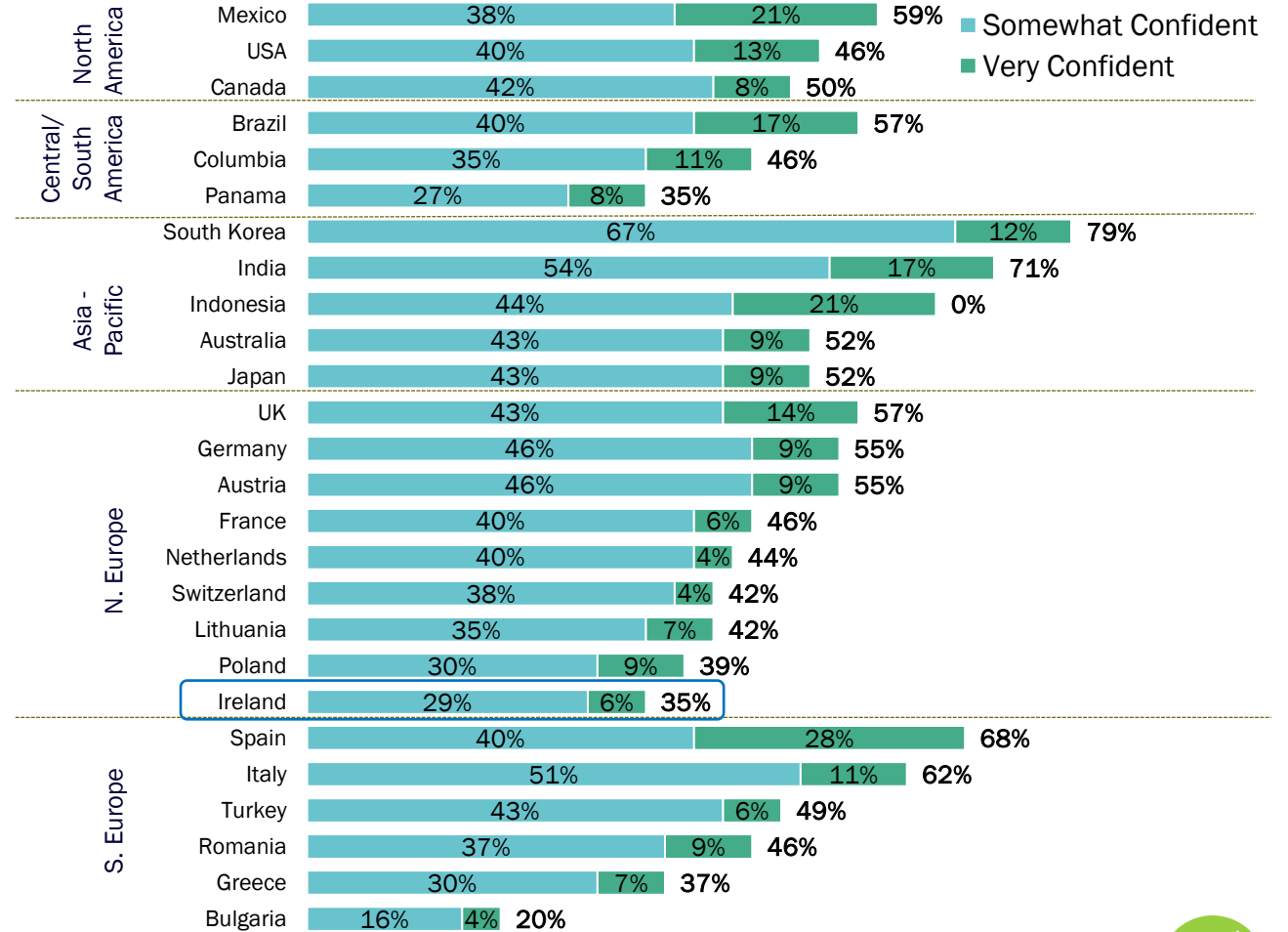


# Confidence in medical science and pharma.



( ) Irish results

## % Confident





IRIS NETWORK  
GLOBAL ECONOMIC CONFIDENCE STUDY  
RELEASE 2023

# Thank You



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**Delve Deeper**